**Ideation Phase**

**Define the Problem Statements**

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| --- | --- |
| Date | 9 September 2022 |
| Team ID | PNT2022TMID40359 |
| Project Name | A NOVEL METHOD FOR HANDWRITTEN DIGIT RECOGNITION SYSTEMS |
| Maximum Marks | 2 Marks |

**Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you’ll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Graphical user interface, text, application, email

Description automatically generated

Reference: <https://miro.com/templates/customer-problem-statement/>

**Example:**

Chart, treemap chart

Description automatically generated

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Problem Statement (PS)** | **I am (Customer)** | **I’m trying to** | **But** | **Because** | **Which makes me feel** |
| PS-1 | I AM A EDUCATED CUSTOMER | I AM TRYING TO CORRECTING THE RECOGNITION WORDS AND TEXTS IN THE BANKING CODES AND POSTEL CODES | WHILE RECOGNITION, THEY GOT MANY ERRORS AND CORRECTION ALSO NEEDED IN THIS PHASE | WHEN THE RECOGNITIOM OF HANDWRITTEN TEXTS IN POSTAL CODES THEIR CUSTOMER HANDWRITTEN MODELS ARE VERY DIFFERENT | FOR RECOGNIZATION OF SYSTEMS IN REALTIME OPERATING METHODS |
| PS-2 | I AM NOT EDUCATED CUSTOMER | IM NOT KNOW OTHER LANGUAGES AND HANDWRITTENS , WHEN I READING NEWSPAPER OR ANY OTHER COMPREHENSION | I NEED TO UNDERSTAND THEIR METHODS OF TEXTS AND HANDWRITTEN METHODS, RECOGNITION | I DON’T KNOW ANY OTHER LANGUAGE WHILLE I TRAVEL TO OTHER STATES AND COUNTRIES | FOR CORRECT RECOGNITOION AND MAKING ME UNDERSTANDING ME MUCH KNOWLEDGED PERSON |